

## Mackintosh Church or Mackintosh Queen's Cross Access Information

**Address:** 870 Garscube Rd, Glasgow G20 7EL



### **How to get here:**

The Mackintosh Church is on a fairly busy junction. There is a blister paved crossing to cross the road very near to the hall entrance. The pavements have drop curbs in the nearby area.

**Bus:** The nearest bus stop is on Bonawe Street across the junction. The buses that stop here are 17, 60, 60A, 61, X10, X10A.

**Subway:** The nearest subway station is St George's Cross. The journey from or to

the station is around 15-20 minutes at a leisurely pace. St George's Cross is not a step-free station and has no lift. Two flights of stairs or elevators are used to access the platform and entrance/exit.

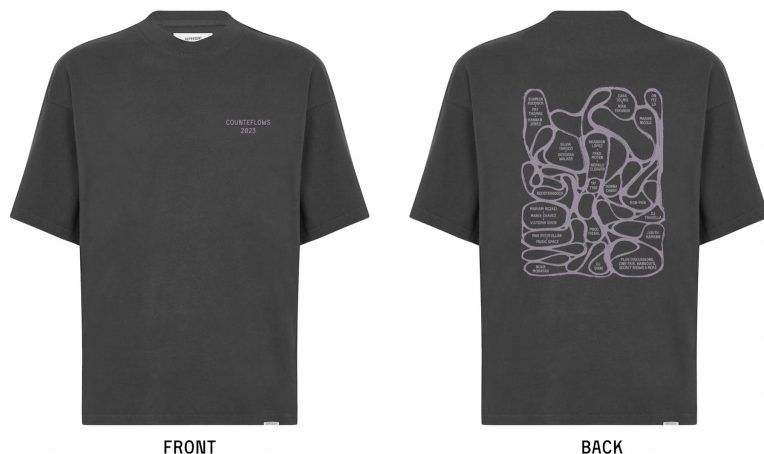
**Taxi:** There is some available roadside parking to be dropped off or picked up around the side of the church on Springbank Street. If you are at the venue and need a staff member to call a taxi for you or help you order a taxi please speak to someone who is described as below in the staff section. We recommend **Glasgow Taxis**, their phone number is: **0141 429 7070**.

**Drive:** M8 J15 eastbound or J17 westbound. Follow Maryhill Road towards Queen's Cross and turn right into Hinshaw Street. At the lights, go straight across into Firhill Road. Take second on left into Springbank Street and the Church is at the end of the street. On street parking is available on Springbank Street.

If you are having issues with traveling to or finding the venue please call this number: 07939607934 which is answered between the hours of 10am and 4pm.

### **Staff:**

This event will be supported by two staff teams, one from the venue and one from Counterflows Festival. Mackintosh Church staff wear their own clothes and a lanyard. Counterflows Staff and Volunteers wear black t-shirts with a Counterflows 2023 design on them:



FRONT

BACK

The staff will be scattered around the venue and will be present to assist with opening doors, using the lift, finding a seat and any other support requests you have.

### Building Main Entrance:

There are two entrances to the church. One entrance is on the right side of the building through the black gates, after entering through the gates you walk down the side of the building to the door, there are two shallow steps into the building. The second entrance is step-free, it is through the arched green double doors on the corner of Maryhill Road and Springbank Street. This entrance has a temporary fold out metal ramp. **To access the step-free entrance you will need to contact the venue beforehand by email or phone, both contacts are in the contact section below.**



Tickets will be checked at the door by a staff member. You can

provide either digital tickets on your phone or a paper print out.

### **Hall:**

The main hall is in church format with rows of wooden pews and a stage at the front. The hall has two floors of audience seating and the ground floor is step-free, the first floor is not step-free.

There is a bar in the small hall serving alcoholic and soft drinks. This can be accessed via the back of the main hall.

**The step-free entrance/exit** is on the left side of the stage. Space will be made near the front of the stage for wheelchair users, please let the staff know when you contact beforehand if you would prefer to sit further away from the stage. When you arrive you will have the option of heading to a smaller hall where there is a bar serving alcoholic or soft drinks to purchase or if you would prefer, you can skip the small hall and take your seat.

**If you use the entrance through the black gates** you will first enter a small hall where there will be a bar with alcoholic and soft drinks available to purchase. There is seating available in this room if needed while you wait for the performance to start or you can choose your seat in the performance hall.

All doors will be propped open during the event. You can choose where to sit.

### **Seating:**

There are several seating options available including the fixed rows of wooden pews, some of which have cushions for the seats, loose chairs with backs and cushioned seats or loose chairs without cushioned seats. There are no chairs with arms. Loose chairs can be positioned at the back of the hall but cannot block gangways and fire exits. There will also be staff or volunteers present to assist you in finding a seat if you need.

### **General Environment:**



The building is a former church with white walls, dark wood and stone and a high ceiling. The floor is unpatterned smooth grey lino or wood flooring. There is a large stained glass window above the stage which has an art deco design and blue-green glass. The lighting is soft throughout and the building is warm throughout.



#### **Toilets:**

The accessible toilet is in the atrium between the small and main performance hall. It has grab rails, a back cushion on the toilet, a lowered sink and drying towels, alarm cord and a spare chair with a back. It is marked as being a gendered male toilet but it is for all genders. There are cubicle toilets on the right of the stage up two steps. These toilets can also be used by all genders.

#### **The Performance: Friday 7th April**

##### **Performance Brief Description:**

The first performer is Maggie Nicols, who will perform songs, improvisation and poetry using her voice and a grand piano

Silvia Tarozi & Deborah Walker will perform songs using voice and violin. For some of their songs they will be joined by a small community choir called the Glad Community Choir.

This performance will mostly be quiet or mid-volume.

##### **Emergency Evacuation:**

All emergency exits are on the ground floor and are marked with a green emergency exit sign.

There will be 4-5 Mackintosh Church staff members who are present and trained in the evacuation process. Staff will be assigned an emergency exit each. The staff member assigned to the step-free exit will ensure that anyone using that exit can evacuate safely using the fold-out ramp.

##### **Contacts:**



If there is an access barrier that we have not covered in this document please let us know as we strive to make everyone welcome at our events. We are happy to try and provide solutions to any access barriers that may stop you from attending an event in person if you want to be there. If you would like to contact us for a chat or to share any access requirements please call or email us.

**If you would like to discuss any access related concerns or questions you have please contact Counterflows by phone or email.**

Email: [counterflows@gmail.com](mailto:counterflows@gmail.com)

Phone: 07939607934

If no one answers please... leave a message/email: [counterflows@gmail.com](mailto:counterflows@gmail.com)

**To notify the venue that you need to use the step-free entrance with ramp and lift please contact the Mackintosh Queen's Cross by phone or email.**

Email: [info@crmsociety.com](mailto:info@crmsociety.com)

Phone: 0141 946 6600

The phone is answered on Mondays, Wednesdays and Fridays between 11:00 and 16:00.